



Sanitation Request For Proposal Questions and Answers

Please see the answers below. If a question states '**Answer Pending**' we are waiting for a response from staff. Additional information can be found on our website:

- a. <https://jonesboroga.gov/Sanitation.aspx>
- b. <https://jonesboroga.gov/LeafAndLimbPickup.aspx>
- c. <https://jonesboroga.gov/SpecialPickups.aspx>

1. Is it possible to extend the proposal deadline an additional week from July 10th to July 17th? **We are discussing an extension.**
2. If so, can the answers to all the proposed questions be answered 14 days prior to the proposal's submission? Meaning by July 3rd? **We are discussing an extension. If this is granted, It will include an extended answer period.**
3. Are all commercial businesses included in this RFP? i.e., Stores or Apartments that use roll-off, cubic yard dumpsters or compactors? **No, it does not include all commercial businesses. We serve 61 commercial customers, and the others select their own.**
4. Are the current commercial cart customers billed individually or through the annual tax bill? **Commercial is billed yearly, at a higher rate.**
5. Do you have a list of all your commercial customers? **TBD. One exists, but it is not easily formatted.**
6. What do the colors of the city's map represent? **Zoning classifications.**
7. How much does the city pay to repair or replace your city logo carts? **\$58.80 per cart from Schafer Plastics.**
8. How many current city logo carts are still in the city's inventory? **Approximately 25-50.**
9. Does the city intend to maintain ownership and maintenance of the carts? **Yes.**
10. How much does the city charge the residents for limbs and 10 bags of leaves? **Included in their base trash service. However, if it is a large amount, we make arrangements with the customer. <https://jonesboroga.gov/LeafAndLimbPickup.aspx>**
11. Is the pricing on the website for tires, bulk items, appliances etc. from 2014 accurate? If not, what are those prices? **The prices are accurate, but we recognize the need to update the fees.**

12. How many bulk and yard waste items do you collect on Tuesday, Wednesday, and Thursday on average? **Answer pending.**
13. How many homes are serviced on Tuesday, Wednesday, and Thursday for routing purposes? **1,121**
14. How many tons per month are you disposing of your residents? MSW, Bulk and Yard Waste? **We've averaged 96 tons in MSW over the last three months. Yard Waste is a 40 yds roll off dumped once per month.**
15. What are you being charged for disposal fees at the transfer station? **Answer Pending.**
16. What transfer station are you going to dispose of waste? **GFL transfer station in Fayette, or Clayton Co. landfill. (Prefer Fayetteville).**
17. How much is the violation to the residents that include non-household waste in the cart or place bags outside of the cart? **\$25 per current fees.**
18. What is your resident complaining response standards? **Typically, 24 hours.**
19. What are the service delays communication process to the residents and city? **We will establish with awarded vendor.**
20. What is the city's current process for approving Backdoor Service? **Request is made to city hall.**
21. Will the city please provide a sample draft contract before the proposal deadline? **We have not reviewed and approved it at this time.**
22. Is yard waste collection part of the base service? Page 7 suggests bidders "may" propose on yard waste. Is it required? **Yes, If it is a separate price from the regular pickup.**
23. Please clarify yard waste guidelines. City ordinance only refers to weekly collection. Will there be a volume limit? Are there preparation guidelines such as bagged, bundled or tied? **Please visit <https://jonesboroga.gov/LeafAndLimbPickup.aspx>**
24. On the Costs Table Form there are two columns titled "Monthly Charge Per Household". Please clarify why there are two columns with the same title. What info should be entered under each? **Please disregard the second column.**
25. On the second page of the Costs Table Form there is a section titled "Upcharge for SECOND weekly garbage pickup". Does this refer to a second cart service? **Yes.**
26. Please clarify "Year 2 Escalation % Optional Year 3 Escalation %" at the bottom of the Cost Form. What is requested here? **The percentage increase for year 2 & Year 3 of the contract. (Versus repricing each year)**
27. Will annual CPI adjustments be allowed? **We have not specifically discussed it, but that may be included in the contract language.**
28. How many tons MSW collected each year? **We've averaged 96 tons in MSW over the last three months.**
29. How many tons yard waste is collected each year? **Yard Waste is a 40 yd roll off dumped once per month.**
30. Are carts at the duplexes, triplexes & quadraplexes placed at the street for collection? **Yes.**

31. On page 10 first paragraph states "The conflict-of-interest statement, comments on or requested changes to contract, work schedule, and staff availability sections shall be inserted at the end of the proposal. Please clarify what these are referring to and where to see examples. If you wish to propose any changes to the pickup schedule or your staff availability, please insert it at the end of the document. The conflict-of-interest form would be part of the overall contract package and will be available for review before the contract is signed.
32. On page 11 Format info. Does the 12pt font requirement apply to images, charts, inserts, etc.? No.
33. Will the city consider extending the due date by two weeks? Yes. This is under discussion.
34. What is the average monthly tonnage of municipal solid waste (MSW) collected? We've averaged 96 tons in MSW over the last three months.
35. What is the average monthly tonnage of yard waste collected? Yard Waste is a 40 yd roll off dumped once per month.
36. Which holidays are officially observed by the City for solid waste collection services? Our regular pickup days will be on Tuesday, Wednesday and Thursday and on most holidays during the year, except for the following: New Year's Day, Martin Luther King, Jr. Day., Fourth of July, Labor Day, Thanksgiving Day and Christmas Day, when they will be picked up on the following day after the holiday. If regularly scheduled pickup falls on one of the above designated holidays, collection will resume on the next day after the holiday.
37. Will the contract term be for three (3) years? If so, are there any renewal options or extension provisions? Yes, the initial term is 3 years. There will be additional renewal options available.
38. Would the City be willing to sell its two existing refuse collection trucks? Yes.
39. If yes, please provide the make, model, year, mileage, condition, and asking price. A 2021 Kenworth with approx. 40,000 miles & 2012 Ford F750. Other Mileage & condition TBD.
40. Will the townhomes located at the corner of Highway 54 and O'Hara Road be included in the mixed residential collection bid? No. Those are outside of the city limits.
If not, are those townhomes expected to be bid separately or remain under a different service arrangement?
41. Will the City allow contractors to submit proposals for either weekly or every-other-week recycling collection services, or is a specific collection frequency required under the solicitation? Either is fine, but we anticipate every other week.
42. The pricing sheet references an upcharge for a "second weekly garbage pickup." Could you please clarify whether this refers to:
43. Twice-per-week garbage collection using the same cart, or
a. A second garbage cart that is serviced once per week? This one.
44. Please advise which service the listed upcharge applies to. Additional info available on <https://jonesboroga.gov/Sanitation.aspx>

45. The solicitation references providing two (2) 20-yard recycling roll-off containers for community events once per quarter. Could you please clarify what materials are expected to be collected in these containers (e.g., single-stream recyclables, cardboard, yard waste, electronics, bulk items, or other materials)? TBD, but regular household trash from events, concerts, etc. Any specialty collection would be discussed and planned beforehand and hopefully will not exceed the standard pricing. (excluding special requests.)
46. Can any part of this contract be sub-contracted such as the commercial services requested? Possible, but not without written approval of Mayor & Council.
47. Are we allowed to start the route at 6 a.m.? Yes.
48. Are residents required to place yard waste in bags, bundles, or are both methods acceptable? If both are permitted, please specify the acceptable materials, size, weight, and preparation requirements for each. Details here: <https://jonesboroga.gov/LeafAndLimbPickup.aspx>
49. Will the city continue to deliver, replace and swap the 96-gallon city carts? Yes.
50. Will the awarded vendor need to have any inventory of 96-gallon carts available to deploy at any addresses during the start up or term of the contract? No. We will provide cans for at least the first year.
51. Can we provide a rate to service the additional carts for any address that has more than one 96-gallon city cart. Yes. Looks like the city currently bills the additional carts at a separate rate as well. Correct.
52. Please explain the quarterly service that would require roll off containers. Will the City staff these events, or would the awarded vendor need to staff the events? This is a general usage rate for city events or initiatives, and we anticipate at least one a quarter. For the most part, the City will staff the events. If vendor assistance is needed, we will discuss and agree in writing beforehand.
53. Is any historical data available regarding annual MSW tonnage? We've averaged 96 tons in MSW over the last three months. Yard Waste is a 40 yd roll off dumped once per month.